**Sutton Staithe Boatyard Ltd**

**Sutton Staithe Sutton Norwich Norfolk NR12 9QS**

**E-mail:** **info@suttonstaitheboatyard.co.uk**

**Telephone: 01692 581653**

***SUTTON STAITHE***

***BROADS BOAT RECOVERY CLUB***

**Hello**

**Sutton Staithe Boat Recovery Service has been providing a recovery service since 2016. The service covers both the Northern and Southern Broads.**

**Our 2023 membership fee of £120.00, provides total peace of mind knowing that wherever you cruise, you will not be left stranded by the breakdown of your boat. We will either fix your problem at the side of the river or recover your boat with our purpose-built tugs, towing you to either a boatyard of your choice (within 10 miles), your home mooring or our own boatyard 24 hours a day.**

**For an additional £50.00 per annum (96p per week) we will also cover and resolve prop fouling problems. This will include either the use of a diver, towing you in, lifting your boat and clearing the prop, (inspection of the prop) and relaunch.**

**If within your membership year, you do not call us out, then a 10% discount will be applied the following year.**

**We can of course still attend your boat if you are not a member, but then the following charges would apply:**

**Call out £60 in working hours/£120 when closed, plus £80.00 an hour charge for labour and tug costs.**

**If you have any queries or require any further information, please contact Rob at Sutton Staithe Boatyard on 01692 581653.**

**Best wishes**

**Robert Frearson**

**Qualified Engineering, Engine Servicing, Bow Thrusters & Winches, Outboards**

**Boat Repairs in Grp & Wood, Full Re-Fits, Painting & Anti-fouling**

**Boat Recovery Service across The Norfolk Broads**

**Sunken Boat Refloating**

**Day & Picnic Boat Hire. Kayak & Canoe Hire**

**Boat Sales**

Registered in England & Wales No: 5927823 Registered VAT No: 890 7390 90 Director: Robert Frearson

**Sutton Staithe Broads Boat Recovery Club**

Membership to Sutton Staithe Boat Recovery Club provides a 24 hour call out service to your boat and recovery by our purpose-built tugs. From the breakdown we will endeavour to get to you by road and repair you. If you cannot be repaired, we will tow you to any boatyard within a 10-mile radius, or back to your home mooring or our boatyard at Sutton Staithe.

Please note we do not offer a Home Start Service.

We offer you peace of mind for up to six call outs per year and a 10% discount off next year's membership should you have no call outs within your membership year. Members of our club are entitled to a discount of 10% off the cost of labour resulting from the breakdown and off the labour charge of an engine service.

Please be advised that if at any time you feel your or your crew's life is at risk or you are drifting into danger, please call 999 and ask for the relevant service.

General Conditions

1. The boat is covered and not the owner. The Membership is transferable to another boat in your ownership but not to a new owner, but should you sell the boat during the twelve-month membership period then any remaining full months will be refunded
2. Your membership must be in place for 48 hours before any call-out
3. You are covered for up to six call outs per year. Any call outs over the six will be charged at our usual rate of £60.00/£120.00 call out charge and £80.00 per hour for towing
4. You must keep your boat properly maintained and serviced annually
5. Your boat must have a current valid Insurance Certificate
6. Your boat must have a current Boat Safety Certificate
7. Your boat must have the appropriate Broads Authority Licence
8. The information you have given to us, as far as you know, must be correct and complete. If you have failed to give us complete and accurate information or have not met the terms and conditions, this could lead to assistance being denied or your membership being invalid
9. We may cancel this membership with immediate effect if our relationship has broken down
10. We endeavour to reach your boat as quickly as we can but may be delayed if we are already on a call out, affected by adverse weather conditions, vehicle, equipment, or system failure
11. The additional propeller service covers recovery of your boat, diver clearance, lift out to enable removal of fouling and relaunch of your boat at nearest available boatyard
12. Our service covers you on the areas of waters covered known as the Norfolk Broads

General Exclusions

1. We will not provide assistance in connection with any failure or domestic electrical systems, domestic appliances or plumbing on board the vessel
2. Your boat is not covered for operator failure or neglect
3. Abusive language or threats to our staff will result in calls being discontinued or engineers leaving the vessel. We reserve the right to charge you for any parts fitted or any call out cost in this event

**Sutton Staithe Broads Boat Recovery Club**

**Application for Membership**

Full Name ..............................................................................................................

Address ................................................................................................................

Post Code ..............................................................................................................

Telephone ........................................ Mobile ......................................................

Email Address ........................................................................................................

Name of Boat ........................................................................................................

Make................................................................. Reg No.........................................

Model..................................................................Year ...........................................

Length.........................................Engine Type .......................................................

Date of last Engine Service ....................................................................................

Date of Boat Safety Certificate Expiry.....................................................................

Name of Insurance Company………………………………………………………………………………

Insurance Expiry Date ………………………………………………………………………………………..

Construction of Hull GRP/Wood/Steel/Cement

Home Mooring Site................................................................................................

Fee Paid £120.00

Propeller Cover £50.00 Y/N

Total Paid ....................................

Payment can be made by Bank Transfer, Cheque, Card or BACS

Sort Code: 09-01-50 Account Number: 06238572

Account Name: Sutton Staithe Boatyard Ltd

Signed…………………………………………………….. Date……………………………………………